

# OREGON ECOURT RESOURCES

## Uniform Trial Court Rules

- UTCR Chapter 21 – Filing and Service by Electronic Means; Electronic Files of the Court  
[https://www.courts.oregon.gov/rules/UTCR/2018\\_UTCR\\_ch21.pdf](https://www.courts.oregon.gov/rules/UTCR/2018_UTCR_ch21.pdf)
- Proposed Changes to UTCR  
<https://www.courts.oregon.gov/programs/utcr/Pages/currentrules.aspx>
- Supplemental Local Rules by County  
<https://www.courts.oregon.gov/rules/Pages/slr.aspx>

## eCourt Training

Oregon Judicial Department Website: <https://www.courts.oregon.gov>

- [FAQs on eFiling](#) – Provide answers to general questions about registration and account set-up, eFiling, fees, eService, and format errors.
- [Quick Reference Guide for Oregon eCourt Case Information \(OECI\)](#) – Provides instructions on how to search for case records and court calendars in OECI.
- [FAQs on Oregon eCourt Case Information \(OECI\)](#) – Provides answers to questions about subscribing to and using the Oregon Judicial Case Information Network (OJCIN).
- [Supplemental User Guide](#) – Provides descriptions of the most common mistakes made by eFilers and step-by-step directions for fixing them.

OJD (Odyssey) eFile & Serve website: <https://oregon.tylerhost.net/ofswweb>

- [User Guides](#) – Over five user guides that explain the features and usage of Odyssey eFiling & Serve system.
- [Training videos](#) – The videos walk you through how to set up a payment account or how to file into an existing case
- [Web training sessions](#) – Register for a live training session or view a pre-recorded session.

## Technical Support

- OJCIN Subscriber/Business Support  
Monday – Friday, 7:30 am to 4:30 pm  
1-800-858-9658  
[ojcin.online@ojd.state.or.us](mailto:ojcin.online@ojd.state.or.us)
- OJCIN Technical Support  
Monday – Friday, 7:00 am to 5:00pm  
503-986-5582 or 1-800-922-7391  
[ETSDHelp@ojd.state.or.us](mailto:ETSDHelp@ojd.state.or.us)
- File & Service/eFiling User Support  
Monday – Friday 7:00 am to 9:00 pm (CT)  
Tyler Technologies  
1-800-297-5377  
[Efiling.support@tylertech.com](mailto:Efiling.support@tylertech.com)  
The link to a live chat portal can be found [here](#) under “Click Here to Chat With Us.”

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### CLEs

The following presentations are available at [www.osbplf.org](http://www.osbplf.org) under CLE > PAST, although they are no longer approved for MCLE credit:

- “Organizing Your E-mail,” June 18, 2014  
Topics: how to whitelist court e-mails and notices; checking junk mail and spam filters for court notices; achieving “Inbox Zero;” and other tips.
- “Oregon eCourt Update,” November 19, 2014

[Oregon Law Practice Management Blog](#) has eCourt CLEs and other helpful articles. Search “eCourt.”

### IMPORTANT NOTICES

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